



# BayChoice BARIATRIC CENTER

Dear Patient,

BayChoice Surgeons utilizes both physician and mid-level providers to ensure the highest quality surgical care to our patients. Your initial evaluation, ongoing care, including operative management, postoperative care, and long-term follow-up, are facilitated through the efforts of all members of our Team, with particular attention to those providers who bill for their services, namely physicians and mid-level providers.

Mid-level provider services in a surgical practice may be rendered by either a physician assistant (PA) or an advanced practice nurse (APN). Both are highly trained, experienced, and qualified to provide a broad range of medical care while under physician supervision. As part of their comprehensive responsibilities, mid-level providers conduct physical exams, diagnose and treat illnesses, order and interpret tests, assist in surgery, and write prescriptions.

No matter what medical professional delivers your care, the ultimate responsibility for your overall management remains with your surgeon. While patients generally are very well served and very satisfied with the care received from a mid-level provider, your surgeon will always be available to supplement additional care as needed. If at any time during your involvement with our practice you wish to be seen by your surgeon, simply notify our staff and arrangements will be made. Please understand that physician services may produce longer wait times and increased fees, but are available at your request.

It is essential that patients be well-informed and compassionately cared for. If at any time during your experience with BayChoice you feel that your care is inadequate, we will make every effort to correct that.

Thank you for trusting us with your care.

Sincerely,

Dr. Ken Hollis, MDPA FACS

Beth Kramer, RN, MSN, CBN